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- (3) Fees and expenses of advertising agencies and commercial artists.
 - (4) Novelties for general distribution.
- (5) Postage on direct mail advertising.
- (6) Premiums distributed generally, such as recipe books, and other similar items, when not offered as inducement to purchase appliances.
- (7) Printing booklets, dodgers, bulletins, and other similar forms of advertisement.
- (8) Supplies and expenses in preparing advertising material.
 - (9) Office supplies and expenses.
- (d) The cost of advertisements which set forth the value or advantages of offered services without reference to specific appliances or the promotion of appliances must be considered sales promotion advertising and charged to this account. However, advertisements that are limited to specific makes of appliances sold by any company and prices, terms, and other similar items, without referring to the value or advantages of offered services, must be considered as merchandise advertising and the cost must be charged to account 416, Costs and expenses of merchandising, jobbing and contract work (§ 367.4160).
- (e) Advertisements that substantially mention or refer to the value or advantages of offered services, together with specific reference to makes of appliances sold by any company and the price, terms, and other similar items, and designed for the joint purpose of increasing the use of offered services and the sales of appliances, must be considered as a combination advertisement and the costs must be distributed between this account and account 416 (§367.4160) on the basis of space, time, or other proportional factors.
- (f) Exclude from this account and charge to account 930.2, Miscellaneous general expenses (§ 367.9302), the cost of publication of stockholder reports, dividend notices, bond redemption notices, financial statements, and other notices of a general corporate character. Exclude also all institutional or goodwill advertising (See account 930.1, General advertising expenses (§ 367.9301)).

§ 367.9160 Account 916, Miscellaneous sales expenses.

- (a) This account must include the cost of labor, materials used and expenses incurred in connection with sales activities, except merchandising, which are not includible in other sales expense accounts.
- (b) This account must include the following labor items:
- (1) General clerical and stenographic work not assigned to specific functions.
- (2) Special analysis of customer accounts and other statistical work for sales purposes not a part of the regular customer accounting and billing routine
 - (3) Miscellaneous labor.
- (c) This account must include the following materials and expenses items:
- (1) Communication service.
- (2) Printing, postage, and office supplies and expenses applicable to sales activities, except those chargeable to account 913, Advertising expenses (§ 367.9130).

§ 367.9200 Account 920, Administrative and general salaries.

- (a) This account must include salaries, wages, bonuses and other consideration for services, with the exception of director's fees paid directly to officers and employees of the service company.
- (b) This account must be supported by time records and appropriately referenced to detailed records subdividing salaries and wages by departments or other functional organization units.

§ 367.9210 Account 921, Office supplies and expenses.

- (a) This account must include office supplies and expenses incurred in connection with the general administration of service company operations assignable to specific administrative or general departments and not specifically provided for in other accounts. This includes the expenses of the various administrative and general departments, the salaries and wages of which are included in account 920, Administrative and general salaries (§ 367.9200).
- (b) This account may be subdivided in accordance with a classification appropriate to the departmental or other functional organization of the service

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company. The following items must be included in this account:

- (1) Automobile service, including charges through clearing account.
- (2) Bank messenger and service charges.
- (3) Books, periodicals, bulletins and subscriptions to newspapers, newsletters, tax service, and other similar
- (4) Building service expenses for customer accounts, sales, and administrative and general purposes.
- (5) Communication service expenses to include telephone, telegraph, wire transfer, micro-wave, and other similar
- (6) Cost of individual items of office equipment used by general departments which are of small value or short life.
- (7) Membership fees and dues in trade, technical, and professional associations paid by a utility for employees. (Company memberships must be included in account 930.2 in §367.9302.)
 - (8) Office supplies and expenses.
- (9) Payment of court costs, witness fees, and other expenses of legal department.
- (10) Postage, printing and stationery. (11) Meals, traveling, entertainment
- and incidental expenses.
- (c) Records must be so maintained to permit ready analysis by item showing the nature of the expense and identity of the person furnishing the service.

§367.9230 Account 923, Outside services employed.

- (a) This account must include the fees and expenses of professional consultants and others for general services with the exception of fees and expenses for outside services of account 928, Regulatory commission expenses (§367.9280), and account 930.1, General advertising expenses (§367.9301). Separate subaccounts must be provided for auditing, legal, engineering, management consulting fees and any other fees for professional or outside serv-
- (b) Records must be maintained so as to permit ready analysis showing the nature of service, identity of the person furnishing the service, affiliation to the service company, and, if allo-

cated to more than one company, the specific method of allocation.

§367.9240 Account 924, Property insurance.

- (a) This account must include the cost of insurance or reserve accruals to protect the service company against losses and damages to owned or leased property used in service company operations. It also must include the cost of labor and related supplies and expenses incurred in property insurance activi-
- (b) Recoveries from insurance companies or others for property damages must be credited to the account charged with the cost of the damage. If the damaged property has been retired, the credit must be to the appropriate account for accumulated provision for depreciation.
- (c) Records must be kept so as to show the amount of coverage for each class of insurance carried, the property covered, and the applicable premiums. Any dividends distributed by mutual insurance companies must be credited to the accounts to which the insurance premiums were charged. The following items must be included in this account:
- (1) Premiums payable to insurance companies for fire, storm, burglary, boiler explosion, lightning, fidelity, riot, and similar insurance.
- (2) Special costs incurred in procuring insurance.
- (3) Insurance inspection service.
- (4) Insurance counsel, brokerage fees, and expenses.
- (d) The cost of insurance or reserve accruals capitalized must be charged to construction either directly or by transfer to construction projects from this account.
- (e) The cost of insurance or reserve accruals for the following classes of property must be charged as indicated.
- (1) Materials and supplies and stores equipment, to account 163, Stores expense undistributed (§ 367.1630), or appropriate materials account.
- (2) Transportation and other general equipment to appropriate clearing accounts that may be maintained.
- (3) Merchandise and jobbing property, to account 416, Costs and expenses of merchandising, jobbing and contract work (§ 367.4160).